



CASE STUDY



**WOLSELEY**

# WOLSELEY

**Wolseley plc is the world's largest specialist trade distributor of plumbing and heating products – employing around 39,000 people in 3,000 locations.**

Wolseley UK is the UK operating subsidiary of Wolseley plc and operates 765 branches across the country including well-known trading brands Plumb and Parts Center and Pipe Center.

## THE ISSUE

With almost 6,000 employees in the UK, Wolseley UK operates a multitude of IT projects at any one time. Typical projects range from the implementation of a major corporate finance system to smaller scale IT upgrade projects across the business, taking from as little as 3 months to complete up to a lengthy two years, depending on size and complexity. Claire Palmer, PMO Manager at Wolseley UK explains:

**“These projects were managed on a variety of disparate systems including Excel and Microsoft Project, which meant it was difficult to plan future demand.”**



**“From purchasing the first license for the online tenant in October through to the completion of CPS’s work, our new online Microsoft Project Server solution was up and running in just 60 days.”**

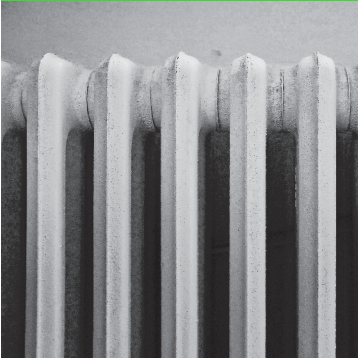
Claire Palmer, PMO Manager at Wolseley



## THE SOLUTION

CPS was recommended to Wolseley UK by Progility, Wolseley UK's key partner in the United States, to help them address their demand and resource management challenges. Backed up by Microsoft naming CPS as the preferred UK supplier of Project Portfolio Management solutions, Wolseley UK had complete confidence in commissioning CPS to deliver an out-of-the-box Project Portfolio Management solution – as soon as possible. Claire adds:

**“As a trusted gold competency partner, CPS was the partner of choice to help us manage our projects more efficiently. From purchasing the first license for the online tenant in October through to the completion of CPS’s work, our new online Microsoft Project Server solution was up and running in just 60 days.”**





CPS have added substantial value to the standard out of the box functionality provided by Microsoft Project Server with their in-house designed Project Server Plus solution. It's a preconfigured Microsoft Project Server solution designed to get organisations up and running with a Microsoft Project Server environment within a very short time frame and at a low initial investment.



Claire sums up:

**“The CPS team are the best in this field. They are professional, knowledgeable, friendly, and flexible - I wouldn't hesitate to recommend them.”**

## THE BENEFITS



With a centralised demand log, all the information is accessible from one central location providing complete end-to-end management for all project life cycles.

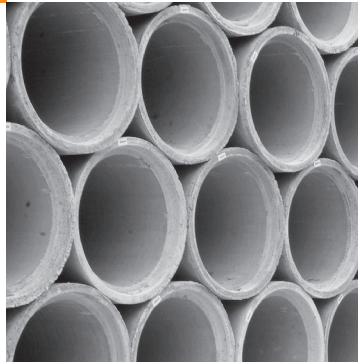
Combined with increased visibility of demand and resourcing, the team can make more informed decisions and manage resources much more effectively.

CPS recommended a flexible, cloud service hosted externally by Microsoft, so Wolseley can rest assured their data is always available and secure 24/7, accessible from any location – and they don't have to worry about technical issues or further hardware investment.

With the standardised reporting functionality, the team can view the most up to date project status to make sound, data driven decisions better and faster.

**“PS+ helps customers to realise and implement the full potential of Microsoft® Project Online or Project Server in relation to their business challenges. It is definitely worth it!”**

Guillaume Garcin – Microsoft UK Product Marketing Manager (Project and Project Online).



## NEXT STEPS

The implementation has been a great success; Wolseley is looking forward to working closely with CPS over the coming months to make even further use of the PPM tool set.

**TALK TO US TODAY!**

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