

# Get ready to achieve more with Microsoft Teams



As the hub for teamwork, Microsoft Teams is designed to help organisations improve collaboration and increase efficiency by automating key business processes. With the **Enable Frontline Workshop**, customers will work through various frontline worker challenges and pain points to identify top prioritised scenarios for their frontline workforce.

## See what's possible

At CPS our consultants will walk you through the art of the possible, working with you to identify unique needs of your frontline workforce to help solve your specific collaboration challenges. During the workshop, we'll develop an actionable plan based on your frontline workforce needs to help you move forward.

## Enable your frontline workforce to achieve more



### Connect and engage your workforce

Highlights include:

Teams chat, voice & file-sharing

Viva (Connections, Learning, Insights), Yammer

Praise, Walkie Talkie, Surface, Partner Devices



### Enhance workforce management

Highlights include:

Shifts and Tasks in Teams  
Time Clock

Workforce Management ISV connectors (Kronos, Blue Yonder, Reflexis)



### Increase operational efficiency

Highlights include:

Teams Platform, Power Automate

Approvals, List, Virtual Visits

Line of Business apps and integrations



### Safeguard your business

Highlights include:

Frontline policy packages, Team Templates

AAD Identity & Access Management

Microsoft Endpoint Manager, Surface

## Why CPS?

With extensive solution development experience, CPS will help you improve workforce productivity through identifying and addressing efficiencies that will support collaboration, and frontline worker access to the tools they need. We will work with you to understand your current environment and identify opportunities to achieve business value from your Microsoft Teams investment. With leading technology and industry knowledge and experience, you can count on us as your trusted partner for your transformation journey.

## We'll work with you to:

- ✓ Identify and prioritise key use case scenarios
- ✓ Explore opportunities to streamline business processes and improve productivity outcomes
- ✓ Provide an implementation plan and next steps to help you achieve your desired goals



Contact us today to get started!

+44 (0)1628 321321 | [hello@cps.co.uk](mailto:hello@cps.co.uk) | [www.cps.co.uk](http://www.cps.co.uk)